

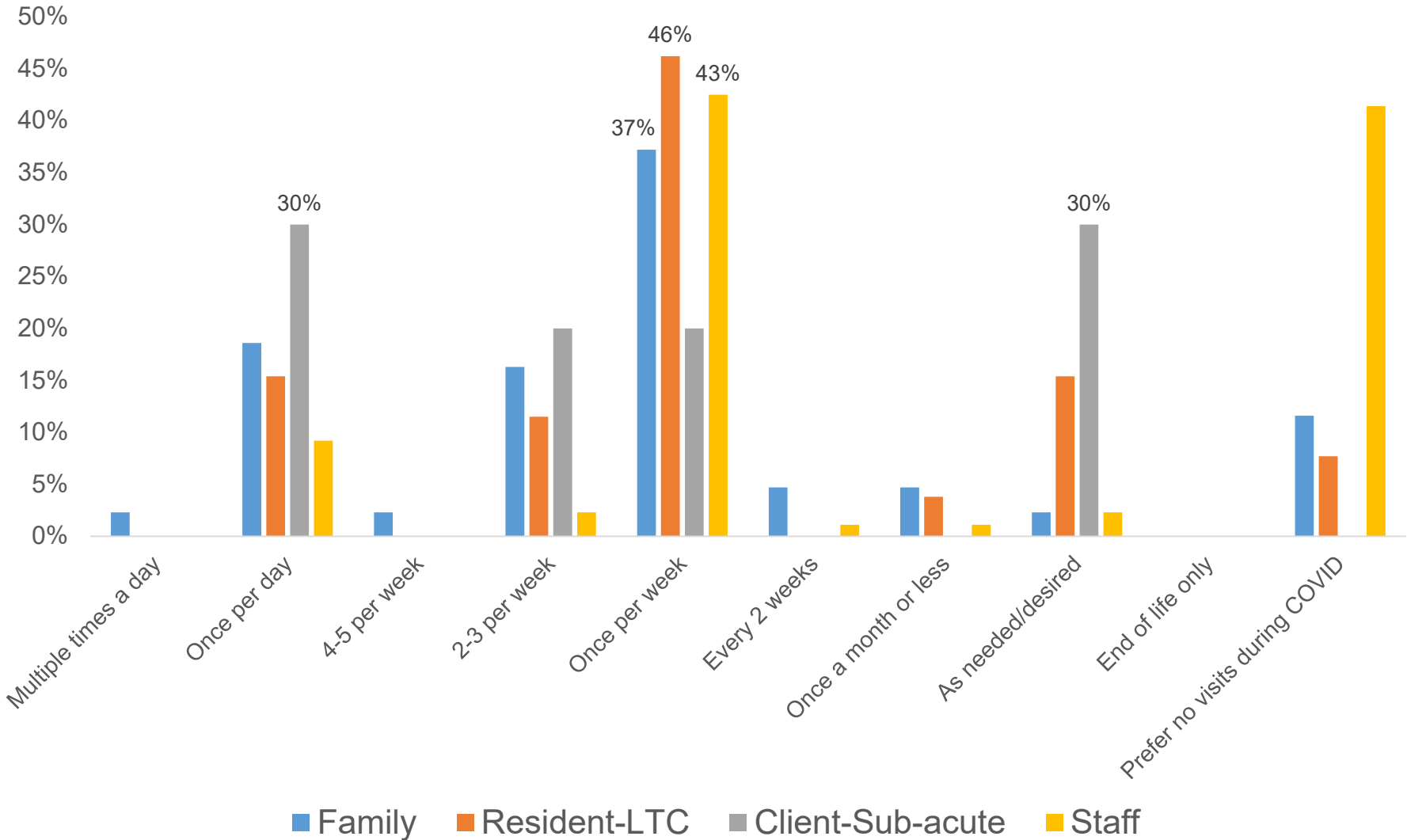
CapitalCare Grandview Town Hall, September 22, 2020

Survey Overview

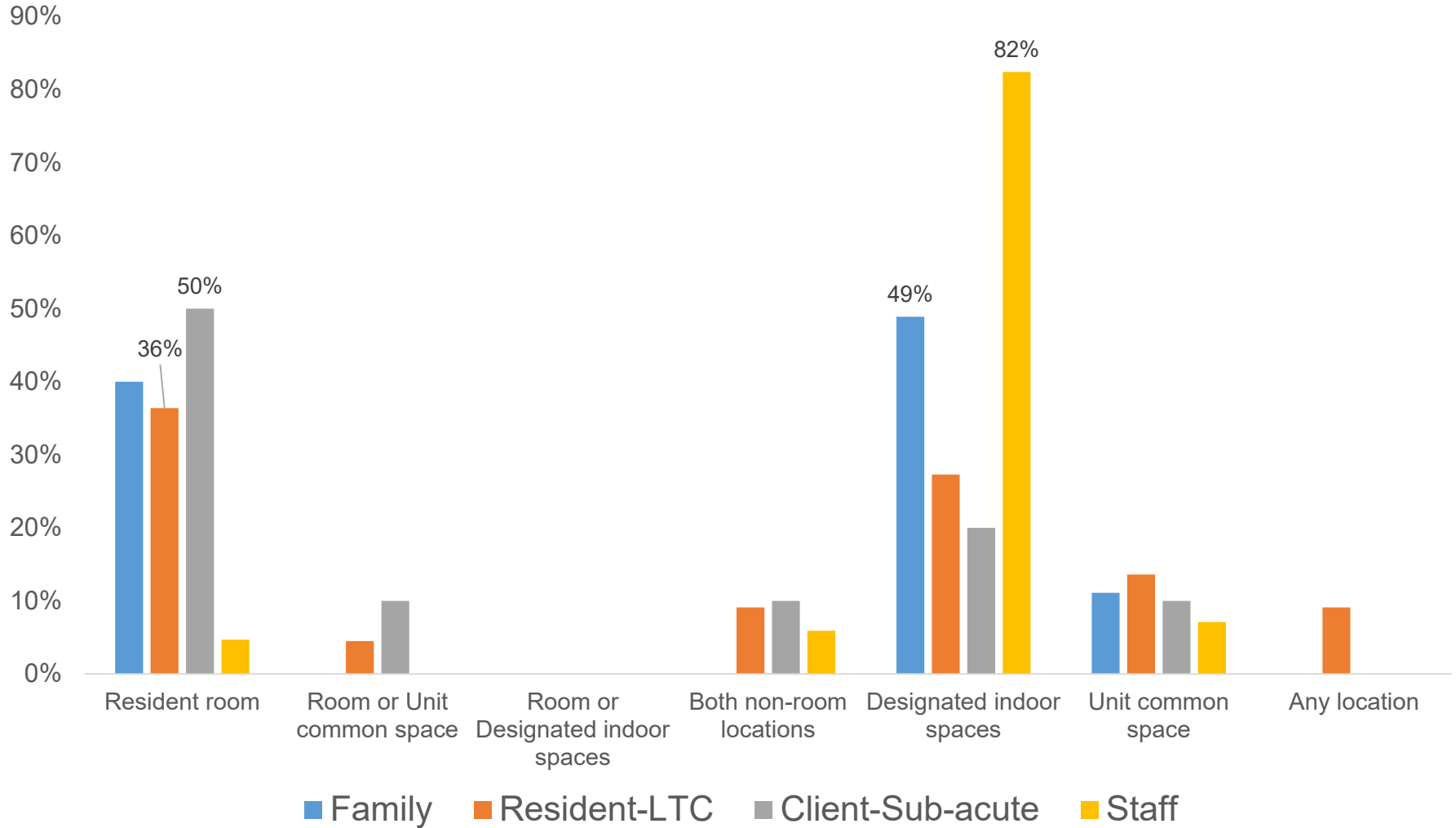
- Families, residents and staff were provided an opportunity to share opinions and preferences regarding the indoor visitation policy
- Surveying took place at the end of July / early August, 2020

Survey Respondents by Group	
	CapitalCare Grandview
Family	45
Resident	37
Staff	89
Total	171

Preferred Visit Frequency



Preferred Location for Indoor Visits



You are **LOW** risk for unknown exposure to COVID-19 if you do all of the following:

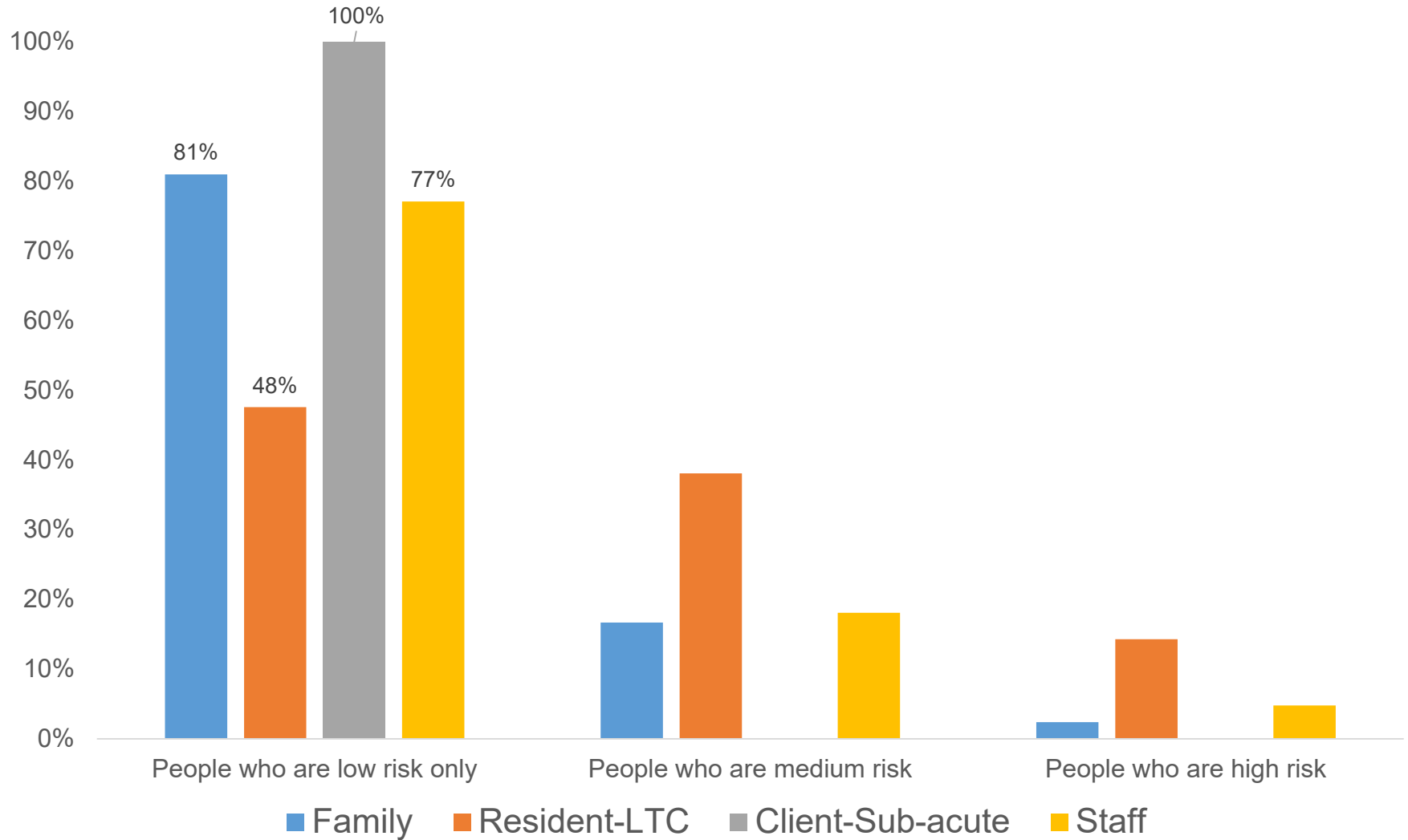
- Do not work or live in an area of high COVID-19 exposure (area classified by the province as 'Watch' or 'Enhanced')
- Work from home
- Part of a small cohort (15 or less) who consistently practice physical distancing and wearing of masks
- Have not had any guests in your home in the past 14 days
- Are only visiting resident(s) at one site per day
- Make essential outings only
- Use your own vehicle
- Consistently maintain 2 meters of distance from others when outside the home, or wear a mask when distancing cannot be maintained
- Consistent hand hygiene
- Have not left the province within the last 14 days

You are **MEDIUM** risk if you feel that you are between the extremes of high and low risk, and request that you use your best judgement to determine your personal risk where neither low nor high is appropriate.

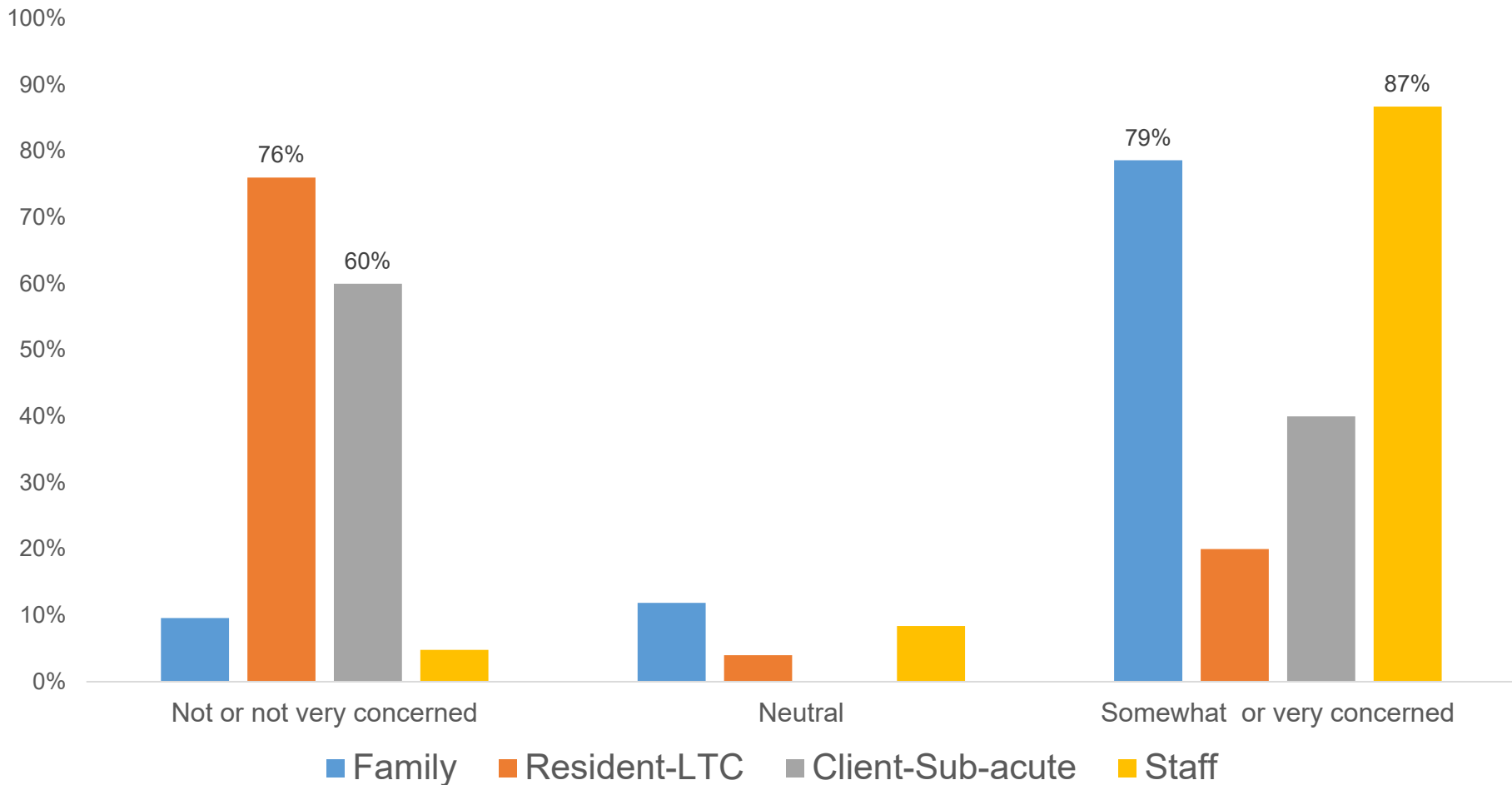
You are **HIGH** risk for unknown exposure to COVID-19 if any one or more of the following are met:

- Work or live in an area of high COVID-19 exposure (area classified by the province as 'Watch' or 'Enhanced')
- Work outside the home where distancing is not consistently maintained and masking is not consistently used
- Worked at or visited a location with a declared COVID-19 outbreak in the last 14 days
- Part of a large cohort (more than 15)
- Cohort inconsistently practices physical distancing and use of masks when distance cannot be maintained
- Have had a guest in your home in the past 14 days
- Visiting resident(s) at one site per day
- Outings where contact with others outside your household is likely
- Use public transit or carpooling where distancing is not consistently maintained or masking consistently used
- Do not maintain physical distancing or mask wearing
- Infrequent or inconsistent hand hygiene
- Have left the province within the last 14 days

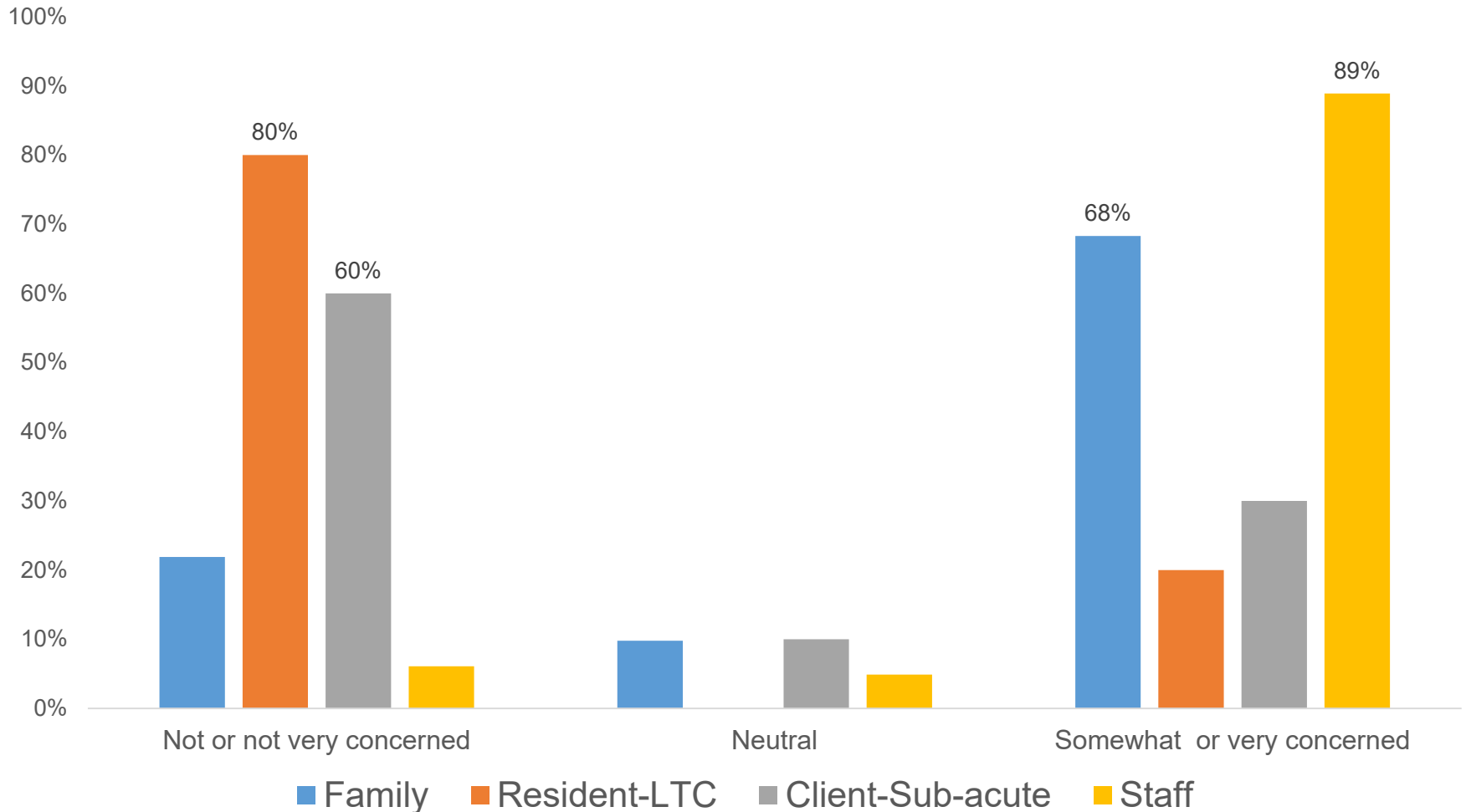
Preferred **HIGHEST** level of risk for indoor visits



How concerned are you that indoor visits put your or your residents' health at risk?



How concerned are you with having two visitors within resident's room?



We are extremely concerned that visitation is being allowed at all.
- Family

It is absolutely critical to the physical, mental and social welfare of residents in supportive living situations that they are able to actually connect [...] to those they love
- Family

I don't think they should be visiting at all for the next 6 months.
- Resident

Looking forward to having personal visits with family.
- Resident

Finding the balance between designated visitation and COVID safety is of utmost importance.
- Staff