



CapitalCare
EDMONTON AREA

Strategic Plan for 2017 – 2022

We provide
Person-Centred Care
with dignity and kindness



Resources

Use our resources responsibly to support best resident care



Innovation

Embed quality improvement with all team members and encourage innovative approaches to care

Engage

Engage residents, families and volunteers as partners in our care communities



Work Culture

Grow an organization where our people and teams flourish with meaning and purpose



Leadership

Support and develop relational leaders: promote “closer-to-resident” philosophy

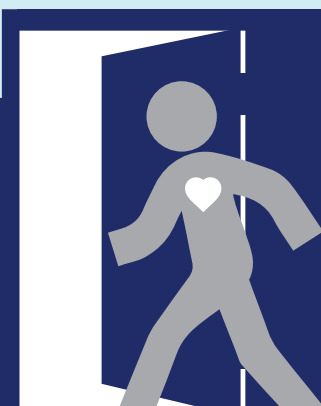


Access

Be leaders in developing and delivering continuing care programs and services

Communication

Develop open, inclusive processes to communicate what's important



You are
part of
the plan